



**HOME CARE** is a term we hear frequently.  
It can mean many things and vary by geography.  
**SO WHAT IS THE DIFFERENCE? HCCSS VS. HCSS**

	<p><b>HOME AND COMMUNITY CARE SUPPORT SERVICES</b> South West</p> <p><i>Provincial Agency serving Grey, Bruce, Huron, Perth, London Middlesex, Oxford, Elin &amp; Norfolk</i></p>	 <p><i>Local charity serving Grey &amp; Bruce since 1993</i></p>
<b>GOALS</b>	Develop an individual care plan based on your needs and goals of care to maintain or improve your wellbeing.	Providing community-based services that support independence, enhance well-being and improve quality of life for clients and caregivers.
<b>SERVICES PROVIDED</b>	<p>Based on your assessment, you may be provided with the following services:</p> <ul style="list-style-type: none"> <li>• Nursing</li> <li>• Physiotherapy</li> <li>• Occupational Therapy</li> <li>• Nutritional Therapy</li> <li>• Speech Language Therapy</li> <li>• Personal Support Worker</li> <li>• Medical Supplies and Equipment</li> <li>• Long Term Care placement</li> <li>• Referral to Health Care Connect</li> </ul>	<ul style="list-style-type: none"> <li>• Transportation Services</li> <li>• Hot &amp; Frozen Meals on Wheels</li> <li>• Day Away Program</li> <li>• Overnight Respite</li> <li>• Friendly Visiting</li> <li>• Housekeeping</li> <li>• Central Intake for: Alzheimer Society, VON, Cool-Aid Program, Participation Lodge, Let's Go Home (LEGHO), Southwest Ontario Aboriginal Health Access Centre (SOAHAC), Dale Brain Injury Services and Caregiver supports.</li> </ul>
<b>ELIGIBILITY</b>	Patients, families, or health care professionals can contact HCCSS to request an eligibility assessment by a Care Coordinator. Care Coordinators support patient assessment in hospitals, in the community, and on the phone.	Anyone requiring the services above can contact Central Intake to review their needs.
<b>COSTS</b>	No cost for eligible services with a valid OHIP card.	Programs are heavily subsidized by Ministry of Health, community fundraising, donations, and thousands of volunteer hours, however, small user fees may apply.
<b>REFERRAL ROUTES</b>	Anyone can refer! Call 310-2222 or fax a referral to Intake at 519-472-4045.	Anyone can contact Central Intake toll free at 1-833-659-5491 to register or fax a Grey Bruce Community Support Services Referral to 519-372-2748
<b>WEBSITE</b>	<a href="http://HEALTHCAREATHOME.CA/REGION/SOUTH-WEST/">HEALTHCAREATHOME.CA/REGION/SOUTH-WEST/</a>	<a href="http://HCSSGREYBRUCE.COM">HCSSGREYBRUCE.COM</a>

To search other care options in community visit [SOUTHWESTHEALTHLINE.CA](http://SOUTHWESTHEALTHLINE.CA)